

Docket No. RSW920030123US1 (7161-111U)

PATENT

IN THE UNITED STATES PATENT AND TRADEMARK OFFICE

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|------------------------------------|---|---------------------------|
| In re Application of | : | Customer Number: 46320 |
| | : | |
| Bradford FISHER, et al. | : | Confirmation Number: 9674 |
| | : | |
| Application No.: 10/672,777 | : | Group Art Unit: 2109 |
| | : | |
| Filed: September 26, 2003 | : | Examiner: K. Belani |
| | : | |
| For: REAL-TIME SLA IMPACT ANALYSIS | : | |

AMENDMENT

Mail Stop Amendment
Commissioner for Patents
P.O. Box 1450
Alexandria, VA 22313-1450

Sir:

The following Remarks are submitted in response to the Office Action dated May 24, 2007.